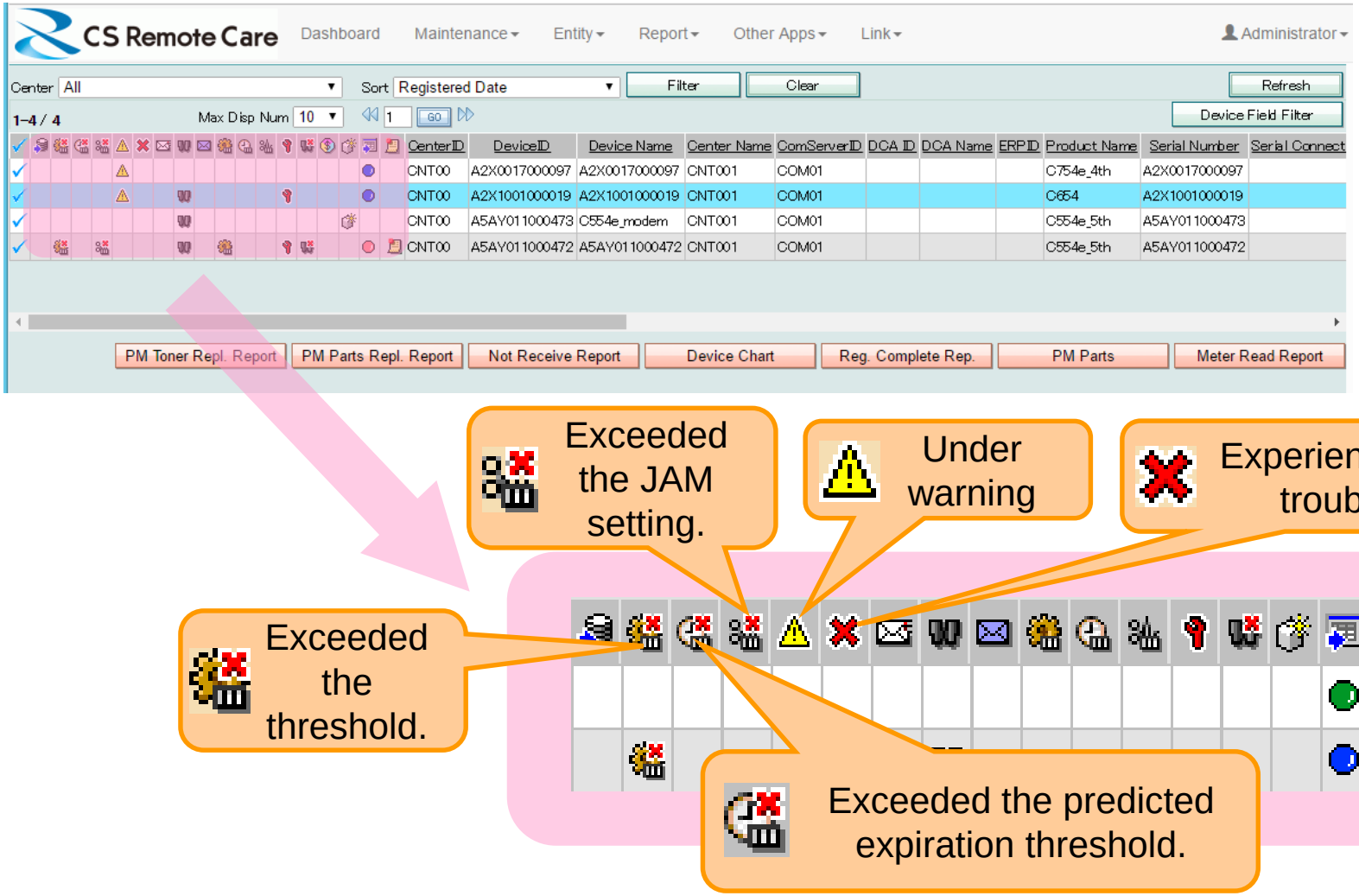
2.7 Viewing Device Troubles (1/3)

The Maintenance page of the Web application allows you to view the current trouble status of connected devices.

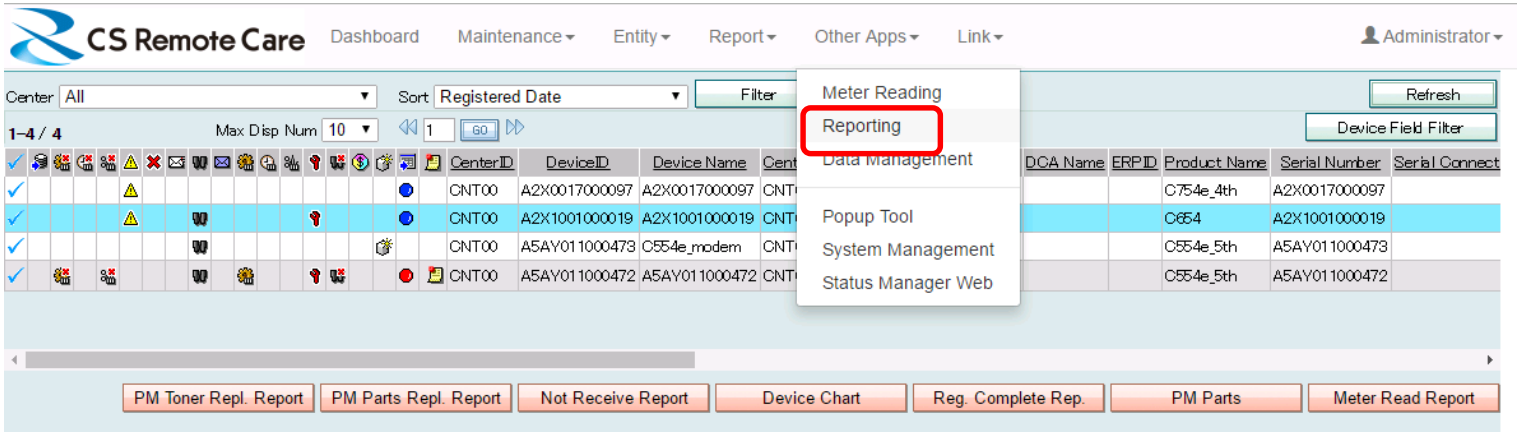


Viewing Device Troubles (2/3)

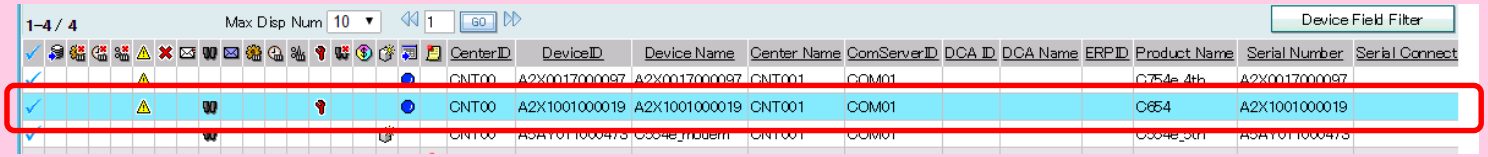
- **Trouble reporting**

The Reporting page of the Web application allows you to create a "device chart" for the history of troubles that have occurred in any device, and report it to the responsible SE by E-mail.

1. Click [Reporting] on the Portal page.

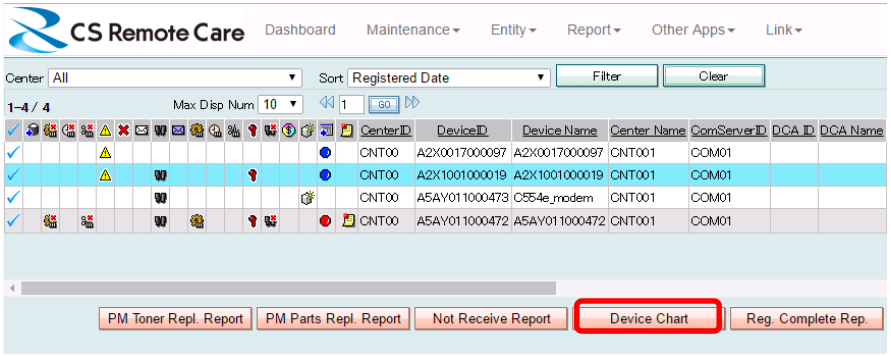


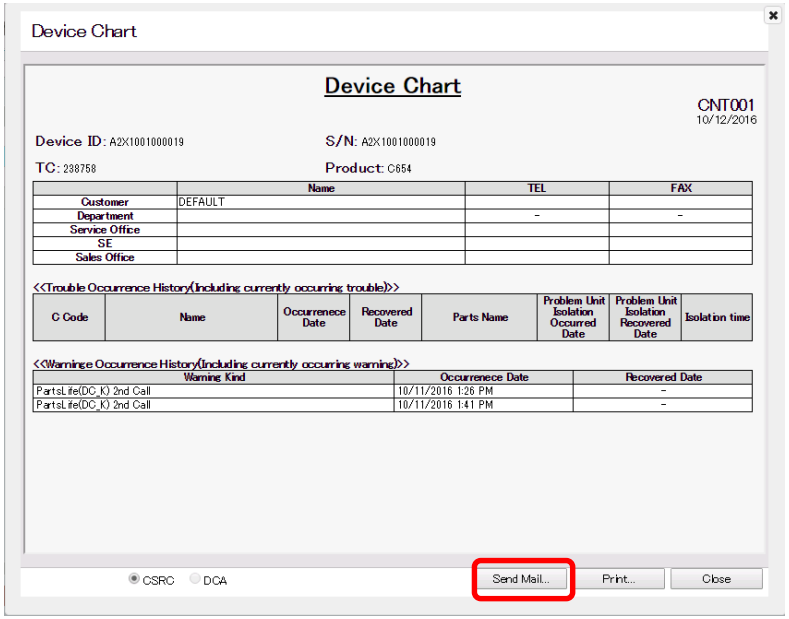
2. Select a device that is in trouble from the list.



Viewing Device Troubles (3/3)

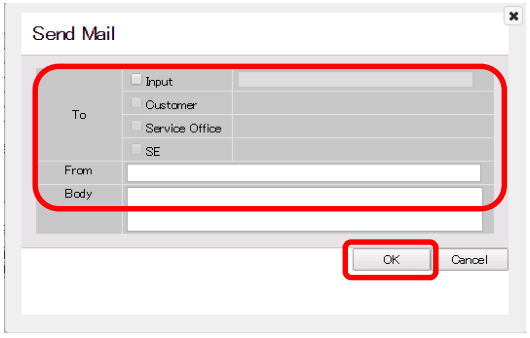
3. Click [Device Chart].





4. Click [Send Mail].

5. Specify the E-mail address, and click [OK].



The device chart is saved as an HTML file, and sent by E-mail as an attachment.