Monitoring a Device with Popup Tool (1/4)

Popup Tool is an application used to inspect the device status at periodic intervals and display a pop-up window on the screen of a client computer if an error is detected in any device.



Monitoring a Device with Popup Tool (2/4)

How to start Popup Tool

• At initial start or when starting after checking whether the version is the latest

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	1	₽	č :	K 🖂	A I	•	8	5	CenterID	DeviceID	Device Name	Center	Data Management	CA ID	DCA Name
	\checkmark			ß					CNT00	A2X00170000	A2X0017000097	CNT00	Bonun Tool		
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	✓		œ.	e	Ħ	6			CNT00	A5AY0110004	A5AY011000472	CNT00	Status Manager Web		
	~				H				CNT00	A5AY0110004	C554e_modem	CNT00			

2.

Click [Install].

Popup Tool is installed in the computer, and started automatically.

• When starting the installed version

Click [Other Apps] and [Popup Tool].



Click [Start] - [All Programs] - [KONICA MINOLTA] - [CSRCRichApp-PopupTool].



To set Popup Tool into the monitoring mode, start it manually.

After the computer has been rebooted, be sure to manually start Popup Tool because it does not start automatically.

Monitoring a Device with Popup Tool (3/4)

Popup Tool page

When Popup Tool starts, the following window appears.

7	1	Popup Tool	– – X
	Monitoring Status		Operation
	No Alert		Condition
	(Initial Check) Monitoring Interval : Latest Monitoring Time :	60 Sec. 10/12/2016 5:27:43 PM	Reload
	Next Monitoring Time :	10/12/2016 5:28:43 PM	Setting

Monitoring Status

Displays the status of the currently monitored server.

Reload

Reloads the server status.

Setting

Displays the window to configure Popup Tool settings.

Condition

Displays the latest trouble, warning, and maintenance information of the device group to be monitored.

2		Cond	lition	_ [x				
Trouble/Maintenance MFP List									
Kind	Code	Contents	CenterID	DeviceID	Product				
Warning	TO-00-00	廃トナーボックスフ	CNT00	A2X0017000097	C754e_4				
Warning	TP-01-09	パーツライフ(DC	CNT00	A2X1001000019	C654				
Maintenance	MS-00		CNT00	A2X1001000019	C654				
Maintenance	MS-00		CNT00	A5AY011000472	C554e_5				
<	Ш				>				
Reload									

History

Displays the popup alert history

7		А	lert Popup Histo	ory	_ □	x
Check	Туре	Code	Contents	Center	ComServer	Devi
<	Ш					>
	Detail	Print	Export	Delete	Clos	е

Monitoring a Device with Popup Tool (4/4)

Popup Tool settings

Here, we will explain Popup Tool settings.

Basic	Filter1	Filter2	Connection	Sound	About

X	Sett	ting		X
Basic Filter1 Filter2	Connection	Sound	About	
Monitoring Rule				
interval		60		Sec.
Max line of Popup Hist	огу	1000)	
Popup Screen Position	1			
Our Lower right				
◯ Center				
Save Destination of His File	story _O	in local	ا ھ	in server
	ОК	Ca	ancel	Apply

Basic

Configures the basic popup settings such as inspection rules or display positions.

• Filter1

Filters problems to be popped up depending on various conditions.

• Filter2

Configures the monitoring target.

Connection

Configures a connection with the server to be monitored.

Sound

Specifies popup sounds.

About
Displays version information.